

Cafe Auberge Christmas Booking Terms & Conditions 2026

Thank you for choosing Cafe Auberge for your Christmas celebration. As our festive menu is prepared exclusively to pre-order, the following booking terms apply. We are only taking bookings for groups of 6 people or more. Available from 1st to 24th December 2026.

Deposits

A **50% deposit** based on the 3 Course £45 or 2 Course £36 per head menu price is required to secure all Christmas bookings. Your deposit is deducted from the final bill and confirms your reservation.

Final Numbers & Pre-Orders

- **14 days before your booking:** Final guest numbers must be confirmed.
- **7 days before your booking:** All menu choices must be submitted. We require all guest's names along with their choices so we can offer a smooth service on the night from gathering table positions once guests are seated.

Please ensure all individual dietary requirements are included when returning your pre-order.

Cancellations

- **More than 28 days' notice:** Full deposit refunded.
- **14 - 28 days' notice:** Deposit may be transferred to an alternative available date at the restaurant's discretion.
- **Less than 14 days' notice:** Deposit is non-refundable.

Guest Reductions & No-Shows

Once final numbers have been confirmed (14 days prior), reductions in party size cannot be refunded.

Any guest who fails to attend with **less than 72 hours' notice** will be charged the **full Christmas menu price**, as all festive meals are prepared specifically to pre-order and the table has been reserved exclusively for your party.

The booking organiser accepts responsibility for the final balance for the entire party. It is their responsibility to collect any monies due from individuals who could not attend.

Service Charge

A **10% discretionary service charge** will be automatically added to parties of **6 guests or more**.

This charge is shared entirely amongst our front and kitchen team and helps us provide the additional staffing and service required for larger celebrations. Should you feel the service has not met expectations, please speak to a manager on the day.

We look forward to welcoming you for a wonderful festive celebration.

Cafe Auberge